

Duff on Hospitality Law

OTA & Travel Distribution Update: Booking.com agrees to EU demands to change travel offers, also signs deal with Google Nest; Expedia's chairman speaks on company's future during 'fireside chat'; CCPA takes effect January 1, 2020

By Greg Duff on 12.30.19 | Posted in OTA Update

Our holiday-abbreviated OTA & Travel Distribution Update is below. Happy Holidays.

Booking.com Agrees to EU Demands to Change Travel Offers

Reuters Technology on Dec 20, 2019

The European Commission said that Booking.com had committed to end “manipulative techniques” on its travel site, such as time-limits for making bookings.

Booking.com Building Connected Travel with Google Nest

Phocus Wire on Dec 20, 2019

Booking.com and Google Nest say guests and hosts are looking for more safety and security features when staying in private accommodations with smart technology potentially filling gaps.

What Barry Diller Told Anxious Expedia Workers About the Future

Skift Travel News on Dec 20, 2019

Expedia Group Chairman Barry Diller flew to Seattle to rally the troops. His message to all the employees around the world was, in essence, the sun will rise tomorrow at the travel giant. Impatient investors aren't quite as sure. No, you're not going to see Barry Diller sweat.

CCPA: Hotel Loyalty Programs, Data Retention and the Brave New World of Privacy

Hospitality Net - Latest Industry News on Dec 20, 2019

The California Consumer Privacy Act (the "CCPA" or the "Act") is a piece of consumer privacy legislation which was signed by California Governor Jerry Brown on June 28, 2018, and goes into effect on January 1, 2020.