

Duff on Hospitality Law

The 2017 CIO Summit Hosted by *Hospitality Upgrade Magazine*

By Greg Duff on 9.26.17 | Posted in Emerging Technologies, Events

The 2017 CIO Summit hosted by Richard Siegel and *Hospitality Upgrade Magazine* was held from September 6-8, 2017 at the Kimpton Hotel Born in Denver, Colorado. The two-day conference included a mix of programs and networking for technology leaders at major hotel companies, casinos, cruise lines and timeshare companies. My presentation at the Summit, **"Hey Alexa, book me a room at..."** is available below.

My presentation discussed the legal and practical challenges and opportunities AI and voice-activated devices present to the travel and lodging industries. Topics include terms of use, privacy and data security, and potential liabilities associated with the use of these devices. A huge thanks to Richard and his team for inviting me to attend and present.

If you have any questions, feel free to contact me at greg.duff@foster.com or at 206.816.1470.