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# red flags in your terms and conditions

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Zoom

May 14, 2025

10:00am - 11:00am PT/ 1:00pm - 2:00pm ET

Join MSK attorneys, **Karin Pagnanelli** and **Stacey Chuvaieva, CIPP/US/E**, for a webinar on **Key Red Flags in Your Terms and Conditions** to help you assess whether it is time for updates.

Practical takeaways and common pitfalls will be discussed, including:

- Recent case law developments affecting the enforceability of arbitration provision;
- Contract formation basics: what constitutes reasonable notice and user consent, and how website UI/UX choices can impact enforceability;
- A checklist of problematic provisions that may render your terms unenforceable;
- Emerging issues in mass arbitration and how companies are adjusting their terms and conditions in response.

Whether you are revisiting your terms as part of a regular audit or facing new litigation risks, this session will provide actionable guidance to strengthen your online agreements.

*The Zoom link for the program is available upon registration.*

MSK is an approved provider of CLE in California. This 60-minute program qualifies for 1.00 hour of California CLE credit. For attorneys barred in other states, please check your state bar rules of reciprocity in order to claim CLE credit.

**[Click here to register](#)**

## attorneys

Stacey Chuvaieva, CIPP/US/E

Karin Pagnanelli

## practice areas

cybersecurity and privacy

regulatory

specialties

video game